

ಸಮಾಜ ಕಲ್ಯಾಣ ಇಲಾಖೆ  
Social Welfare Department  
ಯು.ಪಿ.ಎಸ್.ಸಿ ಪರೀಕ್ಷೆಗೆ ಪೂರ್ವಭಾವಿ ತರಬೇತಿ  
Pre-Examination Coaching for UPSC

Step 1: Enter the login details

Apply for Service

Mobile No

OTP/Password  Get OTP

4bF7d5 Type here

Forgot Password | New user ? Register here

Submit

Check Your Application Status

Select Department

Select Service

Enter your Application ID

Check Status Now

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Step 2 : Citizen Login will be displayed

Menu

- Apply for services
- View Status of Application
- Messages & Alerts

ABOUT SERVICE PLUS

Welcome to Service Plus

ServicePlus is a generic application to provide an electronic delivery for all the services provided by The Government to The citizen. The Government of India, State Governments and Local Governments are providing various services to benefit the citizens at Centre, State or Local level primarily Government to Citizen (G2C) and Government to Business (G2B). The services provided are either demand driven or mandated by the legislation. The services provided by Government can be categorized as:

1. Regulatory Services: Regulatory services are services like trade licence, permit for construction of a building etc that can be denied by the Government.
2. Statutory Services: Statutory services are services like issuance of Birth/Death certificate which cannot be refused by Government.
3. Developmental Services: Developmental Services are services or schemes provided by Government for the benefit of citizens like NREGS, IAY, Old age Pension etc.

The following are the salient features of the software -

1. Service(s) will be created online
2. Citizens will be submitting applications online
3. Service units will be able to receive application online
4. Service units will be able to verify documents and application fee online
5. Service units will be able to escalate application to some other person, in the case of absence of dealing authority, online
6. Citizens will be monitoring Application status online
7. Private Service Access Providers will be participating in the application receipt/submission and service delivery process online message.ekyc.add.mapping>Please add atleast one mapping

Application for Departmental Examination conducted by KP

Inukurthy Kalyan Teja

ENG 13:24 06-08-2020

### Step 3 : Search the required service and click to open

The screenshot shows the 'Seva Sindhu' application interface. The header includes the Government of Karnataka logo and the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu Application for Departmental Examination conducted by KPSC'. A left-hand menu is visible with options like 'Apply for services', 'View all available services', 'View Status of Application', and 'Messages & Alerts'. The main content area displays a table of services for the state of Karnataka. The table has columns for 'Sl.No.', 'Service Name', 'Department Name', and 'State'. The services listed include Accident Relief Fund-KSRTC, Accident Relief Fund - NEKRTC, Accident Relief Fund-NWKRTC, Acid Victim Pension, Admission for Morarji Desai Residential School - Minority Welfare Department, Admission for Pre and Post matric hostels - Minority Welfare Department, Agricultural Family Member Certificate / ವ್ಯವಸಾಯಗಾರರ ಕುಟುಂಬದ ವ್ಯಕ್ತಿಗಳಿಗಾಗಿ ಪ್ರಮಾಣ ಪತ್ರ, Amendment of Bye Laws of Souharda co-operative society, and Amendment of License to Manufacture Insecticides.

Sl.No.	Service Name	Department Name	State
1	Accident Relief Fund-KSRTC	Karnataka State Road Transport Corporation	KARNATAKA
2	Accident Relief Fund - NEKRTC	NEKRTC	KARNATAKA
3	Accident Relief Fund-NWKRTC	NWKRTC	KARNATAKA
4	Acid Victim Pension	Directorate of Social Security and Pensions	KARNATAKA
5	Admission for Morarji Desai Residential school - Minority Welfare Department	Minority Welfare Department	KARNATAKA
6	Admission for Pre and Post matric hostels - Minority Welfare Department	Minority Welfare Department	KARNATAKA
7	Agricultural Family Member Certificate / ವ್ಯವಸಾಯಗಾರರ ಕುಟುಂಬದ ವ್ಯಕ್ತಿಗಳಿಗಾಗಿ ಪ್ರಮಾಣ ಪತ್ರ	Revenue Department	KARNATAKA
8	Amendment of Bye Laws of Souharda co-operative society	Registrar of Cooperative Societies	KARNATAKA
9	Amendment of License to Manufacture Insecticides	Agriculture Department	KARNATAKA
10	Amendment of Manufacture License for Micro Nutrients/Mixtures/Fertilizers	Agriculture Department	KARNATAKA

### Step 4 : Fill the Applicant Details & Photocopies details

The screenshot shows the 'ServicePlus' application interface. The header includes the 'ServicePlus' logo and the text 'Metadata-based Integrated eService Delivery Framework'. The main content area displays a form for 'Social Welfare Department' with the title 'ಯು.ಪಿ.ಎಸ್.ಸಿ ಪರೀಕ್ಷೆಗೆ ಪೂರ್ವಭಾವಿ ತರಬೇತಿ Pre-Examination Coaching for UPSC'. A note states: 'Applicant are requested to select the supporting document from the digilocker'. Below this, there is a section for 'Applicant Details/ಅರ್ಜಿದಾರರ ವಿವರಗಳು' with several input fields for personal and identification details.

Field	Value
Applicant Aadhar number/ಅರ್ಜಿದಾರರ ಆಧಾರ್ ಸಂಖ್ಯೆ	472245377750
SSLC Registration Number/ಎನ್‌ಎಸ್‌ಎಲ್‌ಸಿ ನೋಂದಣಿ ಸಂಖ್ಯೆ	45345345
RD No of Caste Certificate/ಜಾತಿ ಪ್ರಮಾಣಪತ್ರದ ಆರ್‌ಡಿ ಸಂಖ್ಯೆ	RD0039031052388
Caste/ಜಾತಿ	ಪರಿಶಿಷ್ಟ ಜಾತಿಗಳು
SubCaste/ಉಪಜಾತಿ	Adi Karnataka
RD No of Income Certificate/ಆದಾಯ ಪ್ರಮಾಣಪತ್ರದ ಆರ್‌ಡಿ ಸಂಖ್ಯೆ	RD4039031132521

## Step 5 : Click on I agree checkbox and fill the Captcha Code as given & Submit

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/renderApplicationForm.do?digilockerProcess=Y&uniqueKey=26830-PP&message=8&serviceld=14420002&OWASP_CSRFTOKEN=YCUD-7891-5Q4L-KX09-U2L0-SIVB-ZM26-2SW7&UU...`. The form contains the following fields:

- Branch Name/ಶಾಖೆಯ ಹೆಸರು: BELGAUM
- Bank IFSC Code/ಬ್ಯಾಂಕ್ ಐಎಫ್‌ಎಸ್‌ಸಿ ಕೋಡ್: ALLA0211930
- Bank A/C No/ಬ್ಯಾಂಕ್ ಖಾತೆ ಸಂಖ್ಯೆ: 645645645

Below these fields is a yellow bar labeled "Declaration/ ಘೋಷಣೆ". A checkbox labeled "I Agree" is checked. Below it, the text reads: "Yes, The information/ details provided above are true to the best of my knowledge".

Next is a "Word verification" section with a captcha image showing the characters "jw62ka". Below the image is a text input field containing "jw62ka".

At the bottom right of the form, there are buttons for "Draft", "Submit", "Close", and "Reset".

The footer of the page includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, DeitY, and PMINDIA. It also contains the text: "Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS".

## Step 6: Enter OTP and Validate Aadhar Number

The screenshot shows the same web browser window as in Step 5, but with the URL `serviceonline.gov.in/configureka/renderApplicationForm.do?digilockerProcess=Y&uniqueKey=26817-PP&message=8&serviceld=14040002&OWASP_CSRFTOKEN=YCUD-7891-5Q4L-KX09-U2L0-SIVB-ZM26-2SW7...`. The form is partially obscured by a modal dialog box titled "Validate OTP".

The modal dialog box contains the following text:

- Validate OTP
- Please enter the OTP received in your registered mobile number from UIDAI for 472245377750.
- Enter OTP: [Input field containing 895650]
- Click on validate button to validate OTP

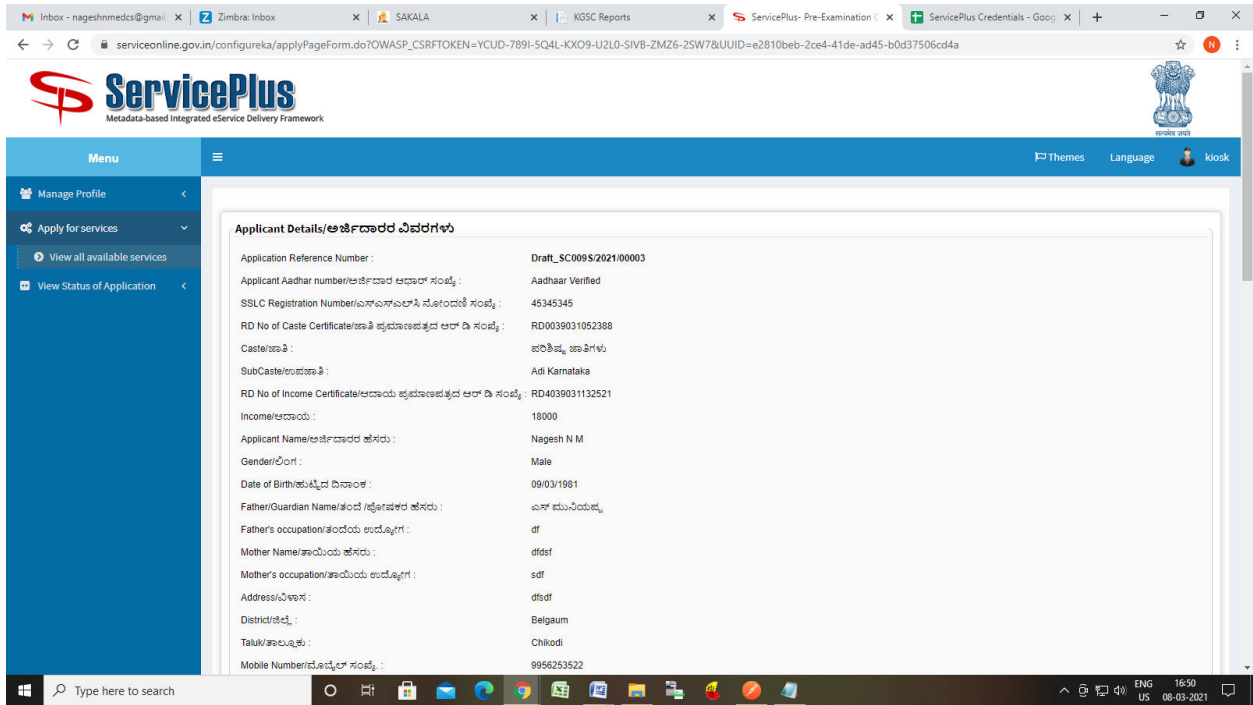
At the bottom of the modal dialog box are "Validate" and "Close" buttons.

The background form shows the "Marks Of Previous Exam/ಹಿಂದಿನ ಪರೀಕ್ಷೆಯ ಅಂಕಗಳು" section with fields for "Max Marks / ಗರಿಷ್ಠ ಅಂಕಗಳು" and "Percentage / ಶೇಕಡಾವಾರು". Below this is the "Declaration/ಘೋಷಣೆ" section with the "I Agree" checkbox checked.

The "Word verification" section with the "jw62ka" captcha is also visible in the background.

The footer of the page is the same as in Step 5.

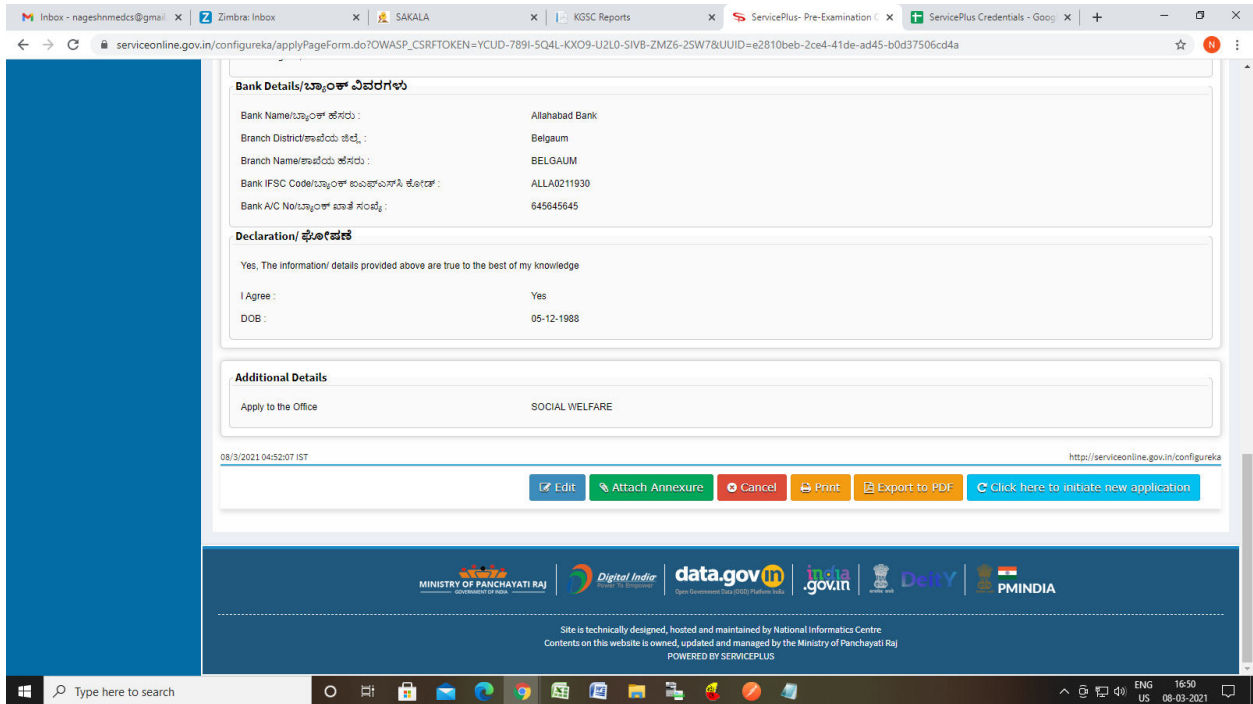
## Step 7: A fully filled form will be generated for user verification



The screenshot shows a web browser window displaying the ServicePlus application form. The browser tabs include 'Inbox - nageshmedcs@gmail.com', 'Zimbra: Inbox', 'SAKALA', 'KGSC Reports', 'ServicePlus- Pre-Examination', and 'ServicePlus Credentials - Google'. The URL is 'serviceonline.gov.in/configureka/applyPageForm.do?OWASP\_CSRFTOKEN=YCUD-7891-SQ4L-KXO9-U2L0-SIVB-ZM26-2SW7&UIID=e2810beb-2ce4-41de-ad45-b0d37506cd4a'. The ServicePlus logo is visible at the top left, and the Government of India logo is at the top right. The form is titled 'Applicant Details/ಅರ್ಜಿದಾರರ ವಿವರಗಳು' and contains the following information:

Application Reference Number :	Draft_SC009S202100003
Applicant Aadhar number/ಅರ್ಜಿದಾರರ ಆಧಾರ ಸಂಖ್ಯೆ :	Aadhaar Verified
SSLC Registration Number/ಎಸ್‌ಎಸ್‌ಸಿ ನೋಂದಣಿ ಸಂಖ್ಯೆ :	45345345
RD No of Caste Certificate/ಜಾತಿ ಪ್ರಮಾಣಪತ್ರದ ಆರ್‌ಡಿ ಸಂಖ್ಯೆ :	RD0039031052388
Caste/ಜಾತಿ :	ಬರಹಿವ್ವ ಜಾತಿಗಳು
SubCaste/ಉಪಜಾತಿ :	Adi Karnataka
RD No of Income Certificate/ಆದಾಯ ಪ್ರಮಾಣಪತ್ರದ ಆರ್‌ಡಿ ಸಂಖ್ಯೆ :	RD4039031132521
Income/ಆದಾಯ :	18000
Applicant Name/ಅರ್ಜಿದಾರರ ಹೆಸರು :	Nagesh N M
Gender/ಲಿಂಗ :	Male
Date of Birth/ಹುಟ್ಟಿದ ದಿನಾಂಕ :	09/03/1981
Father/Guardian Name/ಅಂದಿನ ಪ್ರಾಣಿಯ ಹೆಸರು :	ಎನ್ ಮುನಿಯವ್ವ
Father's occupation/ಅಂದಿನ ಉದ್ಯೋಗ :	dr
Mother Name/ತಾಯಿಯ ಹೆಸರು :	ದೀಪ್ತಿ
Mother's occupation/ತಾಯಿಯ ಉದ್ಯೋಗ :	sdf
Address/ವಿಳಾಸ :	ದೀಪ್ತಿ
District/ಜಿಲ್ಲೆ :	Belgaum
Taluk/ತಾಲ್ಲೂಕು :	Chikodi
Mobile Number/ಸಂಖ್ಯೆ ಸಂಖ್ಯೆ :	9956253522

## Step 8 : click to Attach Annexure



The screenshot shows the same web browser window as in Step 7, but now displaying the 'Bank Details/ಬ್ಯಾಂಕ್ ವಿವರಗಳು' section. The form contains the following information:

Bank Name/ಬ್ಯಾಂಕ್ ಹೆಸರು :	Allahabad Bank
Branch District/ಜಿಲ್ಲೆ :	Belgaum
Branch Name/ಬ್ರಾಂಚ್ ಹೆಸರು :	BELGAUM
Bank IFSC Code/ಬ್ಯಾಂಕ್ ಐಒಎಸ್‌ಸಿ ಕೋಡ್ :	ALLA0211930
Bank A/C No./ಬ್ಯಾಂಕ್ ಖಾತೆ ಸಂಖ್ಯೆ :	645645645

Below the bank details, there is a 'Declaration/ಘೋಷಣೆ' section with the text: 'Yes, The information/ details provided above are true to the best of my knowledge'. There are two input fields: 'I Agree:' with 'Yes' and 'DOB:' with '05-12-1988'.

Below the declaration, there is an 'Additional Details' section with the text: 'Apply to the Office' and 'SOCIAL WELFARE'.

At the bottom of the form, there is a date and time stamp: '08/9/2021 04:52:07 IST' and a URL: 'http://serviceonline.gov.in/configureka'. There are several buttons: 'Edit', 'Attach Annexure', 'Cancel', 'Print', 'Export to PDF', and 'Click here to initiate new application'.

The footer of the page contains logos for 'MINISTRY OF PANCHAYATI RAJ', 'Digital India', 'data.gov.in', 'in.e-gov.in', 'Deity', and 'PMINDIA'. Below the logos, it says: 'Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS'.

## Step 9: Attach the annexures and save them

The screenshot shows the 'ATTACH ENCLOSURE(S)' section of the ServicePlus portal. A table is used to manage attachments:

Type of Enclosure	Enclosure Document	File/Reference
Candidate Photo	<input type="text" value="Candidate Photo"/>	<input type="text" value="download.jpg"/>

Buttons at the bottom of the form include 'Save Annexure', 'Cancel', and 'Back'. A 'Scan' button is also present next to the file reference.

## Step 10: Saved annexures will be displayed

The screenshot shows the 'editSaveAnnexure.do' page with the following details:

Branch Name/ಶಾಖೆಯ ಹೆಸರು : BELGAUM  
Bank IFSC Code/ಬ್ಯಾಂಕ್ ಐಎಫ್‌ಸಿಐ ಸಂಖ್ಯೆ : ALLA0211930  
Bank A/C No./ಬ್ಯಾಂಕ್ ಏಕ೦ ಸಂಖ್ಯೆ : 645645645

**Declaration/ ಘೋಷಣೆ**  
Yes, The information/ details provided above are true to the best of my knowledge  
I Agree : Yes  
DOB : 05-12-1988

**Annexure List**  
1) Candidate Photo [Candidate Photo](#)

**Additional Details**  
Apply to the Office : SOCIAL WELFARE

Buttons at the bottom include 'eSign and Make Payment', 'Cancel', 'Print', 'Download PDF', and 'Click here to initiate new application'.

## Step 11: Click on e sign and proceed

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/editSaveAnnexure.do?OWASP_CSRFTOKEN=FKOV-KW8U-MB1B-4YTF-DK6Y-Y9FO-KBQS-MB93&applId=41200&citizenId=9944499&directSubmitCheck=N`. A modal window titled "Consent Authentication Form" is displayed over the main content. The form contains the following text:

I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to providing my Aadhaar number along with the authentication details for the purposes of availing "Compensation to Atrocity Victims" by eSigning Application form and Enclosure(s). I understand that the OTP I provide for authentication shall be used only for authenticating my identity through the Aadhaar Authentication system, for obtaining my e-KYC through Aadhaar e-KYC service and for the issuance of Digital Signature Certificate (DSC) for this specific transaction and for no other purposes. For the creation of DSC, I understand that the options that I have chosen are the ones that shall be populated in the DSC generated by the CA and I provide my consent for the same. I also understand that the following fields in the DSC generated by the CA are mandatory and I give my consent for using the Aadhaar provided e-KYC information to populate the corresponding fields in the DSC.

**Additional Details**

1. Common Name (name as obtained from e-KYC)
2. Unique Identifier (hash of Aadhaar number)
3. Pseudonym (unique code sent by UIDAI in e-KYC response)
4. State or Province (state as obtained from e-KYC)
5. Postal Code (postal code as obtained from e-KYC)
6. Telephone Number (hash of phone as obtained from e-KYC)

I understand that ServicePlus shall ensure security and confidentiality of my personal identity data provided for the purpose of Aadhaar based authentication.

I agree with above user consent and eSign terms and conditions

Select authentication type to continue

The background page shows a "Declaration" section with a checkbox for agreement, an "Annexure List" with items like "FIR copy" and "Spot Verification Report", and an "Additional Details" section with a text input field "Apply to the Office".

## Step 12: eSign page will be displayed. Fill Aadhar number to get OTP and proceed to Submit

The screenshot shows the "C-DAC's eSign Service" page. At the top, there are logos for the Ministry of Electronics and Information Technology, Government of India, Digital India (Power To Empower), and C-DAC (Centre for Development of Advanced Computing). A message states: "You are currently using C-DAC eSign Service and have been redirected from".

The main content area features the "Aadhaar Based e-Authentication" form. It includes the following fields and elements:

- Aadhaar Number input field: `472245377750`
- Get Virtual ID button
- Password input field: `.....`
- Consent checkbox:  I have read and provide my consent
- View Document Information link
- Submit and Cancel buttons
- Not Received OTP? Resend OTP link

The page also displays logos for the Ministry of Electronics and Information Technology, Government of India, Digital India, and C-DAC.



## Step 13: Click on Make Payment and proceed

The screenshot shows the 'PAYMENT DETAILS' section of the Seva Sindhu portal. The page title is 'APPLICATION FOR CASTE CERTIFICATE'. The 'Mode Of Payment' is set to 'Cash'. The 'Total Amount to be paid (in Rs.)' is 25.0. The 'Receipt No.' is 'sss' and the 'Payment Date' is '25/08/2020'. There are three buttons at the bottom right: 'Make Payment' (green), 'Reset' (blue), and 'Cancel' (red).

## Step 14: After Payment is Successful, Sakala acknowledgement will be generated

The screenshot shows the 'ACKNOWLEDGEMENT' section of the ServicePlus portal. It displays a table with details of the payment and application. The table has two columns: 'Type of document(s)' and 'Document(s) Attached'. The 'Payment Status' is 'Payment Paid Successfully'. The 'Transaction Reference Number' is 'sss'.

ಕರ್ನಾಟಕ ಸರ್ಕಾರ Sakala Acknowledgement/ಸಕಾಲ ಸ್ವೀಕೃತಿ							
Office Name / ಕಛೇರಿ ಹೆಸರು	Social Welfare Department						
Sakala No./ಸಕಾಲ ಸಂಖ್ಯೆ	SC0075210000001						
Application Date / ಅರ್ಜಿಯ ದಿನಾಂಕ	23/02/2021						
Service Requested / ವಿನಂತಿಸಿದ ಸೇವೆ	Compensation to Atrocity Victims						
Applicant Name / ಅರ್ಜಿದಾರರ ಹೆಸರು							
Applicant Address / ಅರ್ಜಿದಾರರ ವಿಳಾಸ							
Mobile No / ಮೊಬೈಲ್ ಸಂಖ್ಯೆ							
Documents Submitted / ದಾಖಲಾತಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ ಮಾಹಿತಿ	<table border="1"> <thead> <tr> <th>Type of document(s)</th> <th>Document(s) Attached</th> </tr> </thead> <tbody> <tr> <td>FIR copy</td> <td>FIR copy</td> </tr> <tr> <td>Spot Verification Report</td> <td>Spot Verification Report</td> </tr> </tbody> </table>	Type of document(s)	Document(s) Attached	FIR copy	FIR copy	Spot Verification Report	Spot Verification Report
Type of document(s)	Document(s) Attached						
FIR copy	FIR copy						
Spot Verification Report	Spot Verification Report						
Payment Status / ಪಾವತಿ ಸ್ಥಿತಿ	Payment Paid Successfully/ಪಾವತಿ ಯಶಸ್ವಿಯಾಗಿ ಪಾವತಿಸಲಾಗಿದೆ						
Payment Mode / ಪಾವತಿ ವಿಧಾನ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ						
Transaction ID / ವ್ಯವಹಾರ ಐಡಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ						
Transaction Date and Time / ವ್ಯವಹಾರ ದಿನಾಂಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ						
Transaction Reference Number / ವ್ಯವಹಾರ ಉಲ್ಲೇಖ ಸಂಖ್ಯೆ (As applicable)	sss						